

3” Indoor Dome

Mounting on the Ceiling Using Pendant Mount (Face Down)

Installation Guide

For Models:

D5x / E5x / TCM-3xxx

2013/12/06



ACTi
Connecting Vision

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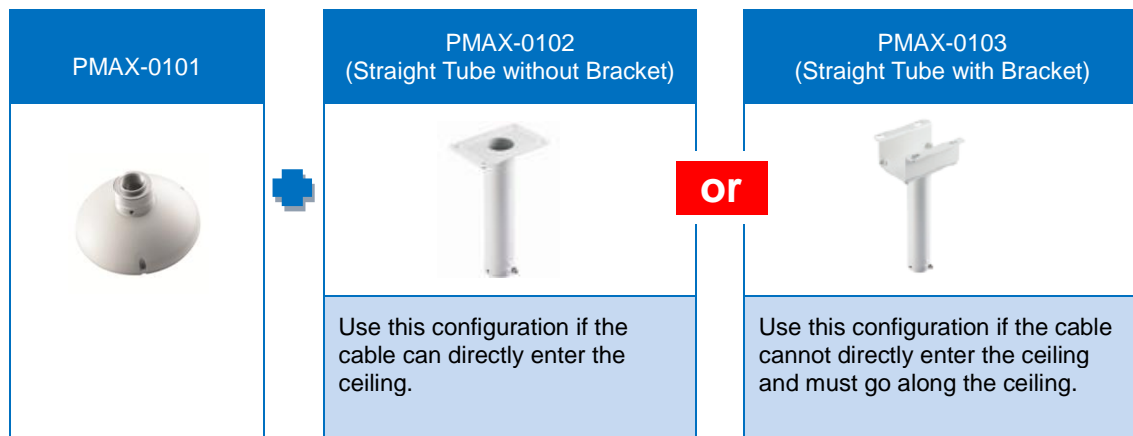
Installation Procedures

In case of high ceilings, the camera can be lowered by pendant mount. For simplicity, the camera images used in the succeeding sections were taken using the camera model with heat sink; same procedures apply to the model without heat sink unless specified.

NOTE: The Pendant Mount is not included in the camera package. Contact your sales agents to purchase.

Prepare the following:

- **SMAX-0051** (PMA-0101 and PMA-0102)
or **SMAX-0503** (PMA-0101 and PMA-0103)



- Mounting Screws (included in the mount kit package)
- Network Cable (not included)
- Phillips Screwdriver (not included)

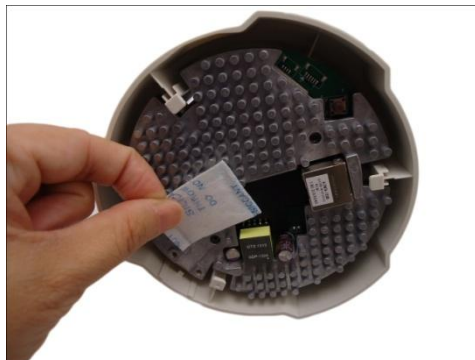
Step 1: Unpack the Camera

NOTE: To avoid scratches or leaving fingerprints on the dome cover, it is recommended to retain the plastic covering the dome cover until the camera is completely installed.

1. Slide the mounting plate counter-clockwise to detach it from the camera.



2. Remove the silicon bag.



3. Slide the dome cover counter-clockwise to remove the cover from the camera.

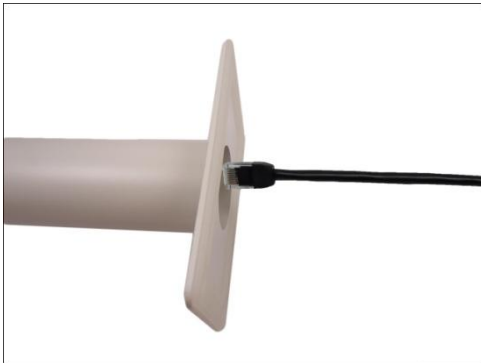


Step 2: Install the Straight Tube

1. Using the drill template (included in the straight tube package) or the straight tube itself, mark the screw holes on the ceiling and drill the holes (as needed).

NOTE: Mounting screws and plastic plugs are not included and must be purchased separately. Purchase screws applicable to the surface where the straight tube is to be installed.

2. ***If using a straight tube without bracket,*** drill the cable hole on the ceiling and route the cable to pass through the hole. Otherwise, skip this step.
3. Insert the network cable to pass through the straight tube.



Straight Tube without Bracket

or



Straight Tube with Bracket

4. Install the straight tube on the ceiling.



Straight Tube without Bracket

or



Straight Tube with Bracket

NOTE:

- If the straight tube is not long enough, you may use one or more extension tubes (purchased separately). See [How to Install Extension Tubes](#) on page 21 for more information.
- Mounting screws are not included and must be purchased separately. Purchase screws applicable to the surface material where the straight tube is to be installed and could bear the weight of the mounting accessories with camera.

Step 3: Prepare the Mount Kit

1. From the Mount Kit package, prepare the Mount Kit, three (3) flat screws, and two (2) thumb screws. Other accessories included in the Mount Kit package will not be used in this installation.



2. Attach the mounting plate on the Mount Kit using the three (3) flat screws (included in the Mount Kit package).

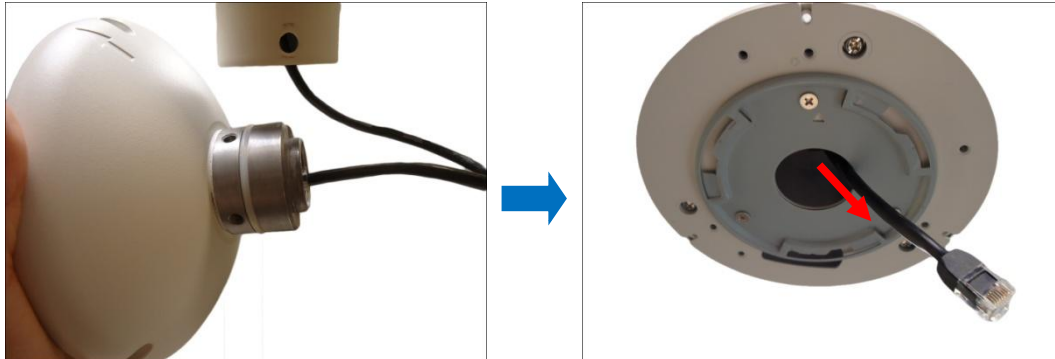


NOTE: Make sure the screw is flat on the plate.



Step 4: Install the Mount Kit

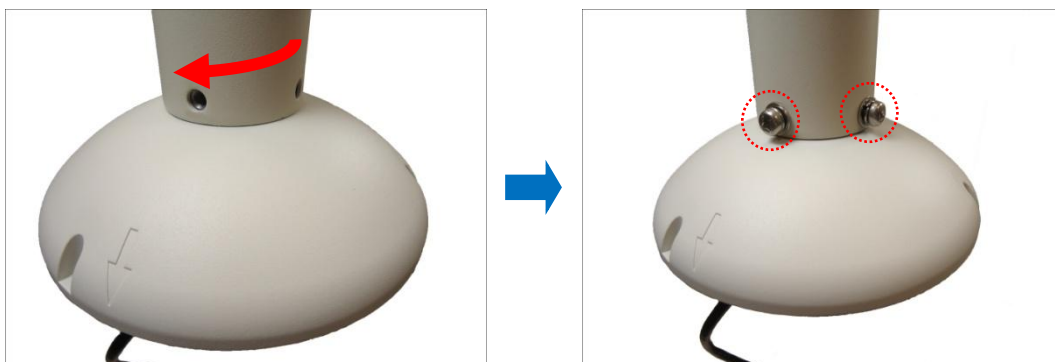
1. Insert the cable from the straight tube through the Mount Kit.



2. Align the slot of the Mount Kit to the tab inside the Straight Tube and install the Mount Kit.

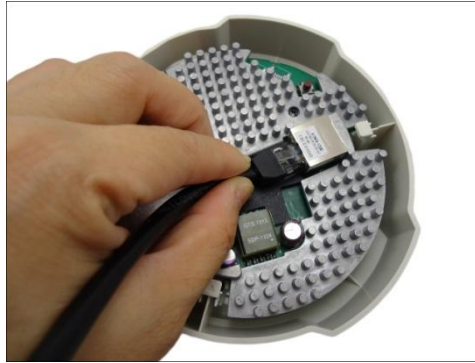


3. Twist the Mount Kit to align the screw holes and attach the two (2) mounting screws (included in the Mount Kit package).

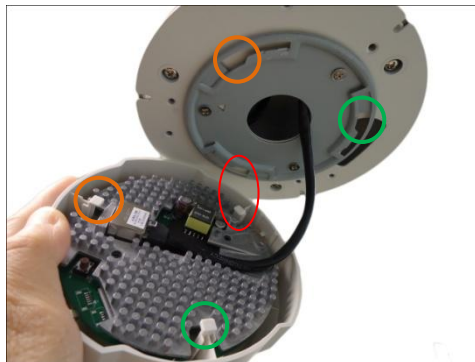


Step 5: Install the Camera

1. Connect the network cable to the Ethernet port of the camera and then push the extra length of cable into the hole.



2. Align and insert the hooks on the camera to the slots on the mounting plate.



3. Slide the camera clockwise until it locks into place.



Step 6: Access the Camera Live View

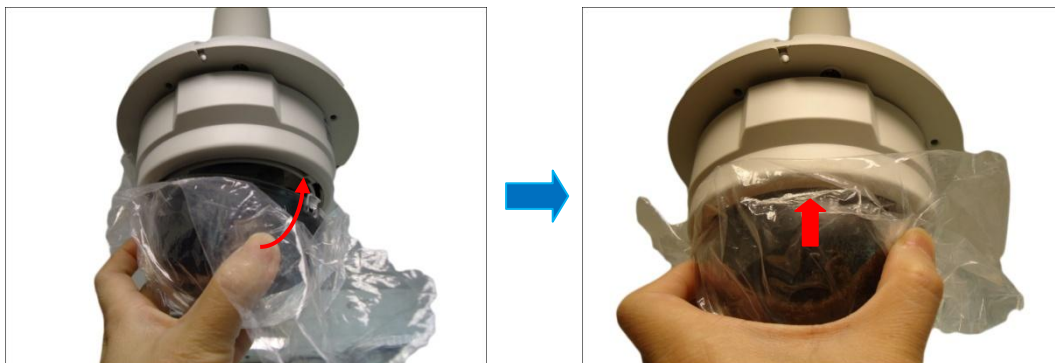
See [How to Access the Camera Live View](#) on page 11 for more information on how to access the Live View screen of the camera.

Step 7: Adjust the Viewing Angle and Focus

Based on the live view, adjust the viewing angle and orientation of the camera. Adjustments vary depending on model; see [How to Adjust Focus and Viewing Angle](#) on page 19 for detailed information.

Step 8: Close the Dome Cover

1. Align the dome cover shroud to the camera lens, press on the edges of the dome cover and push it into the groove until it clicks into place.



2. Remove the plastic covering the dome cover.



Below is an installation example.



Straight Tube without Bracket

or



Straight Tube with Bracket

Appendices

How to Access the Camera Live View

Connect the Equipment

To be able to connect to the camera firmware from your PC, both the camera and the PC have to be connected to each other via Ethernet cable. At the same time, the camera has to have its own power supply. In case of PoE cameras, you can use a PoE Injector or a PoE Switch between the camera and the PC. The cameras that have the DC power connectors may be powered on by using a power adaptor.

Configure the IP Addresses

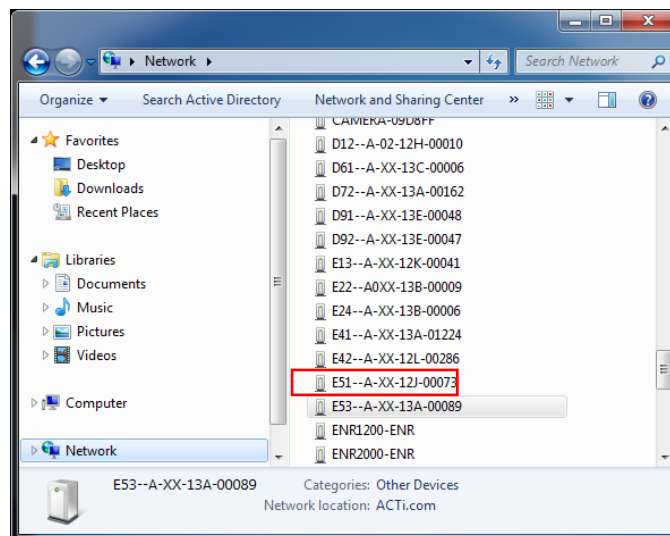
In order to be able to communicate with the camera from your PC, both the camera and the PC have to be within the same network segment. In most cases, it means that they both should have very similar IP addresses, where only the last number of the IP address is different from each other. There are 2 different approaches to IP Address management in Local Area Networks – by DHCP Server or Manually.

Using DHCP Server to Assign IP Addresses

If you have connected the computer and the camera into the network that has a DHCP server running, then you do not need to configure the IP addresses at all – both the camera and the PC would request a unique IP address from DHCP server automatically. In such case, the camera will immediately be ready for the access from the PC. The user, however, might not know the IP address of the camera yet. It is necessary to know the IP address of the camera in order to be able to access it by using a Web browser.

The quickest way to discover the cameras in the network is to use the simplest network search, built in the Windows system – just by pressing the “Network” icon, all the cameras of the local area network will be discovered by Windows thanks to the UPnP function support of our cameras.

In the example below, we successfully found the camera that we had just connected to the network.

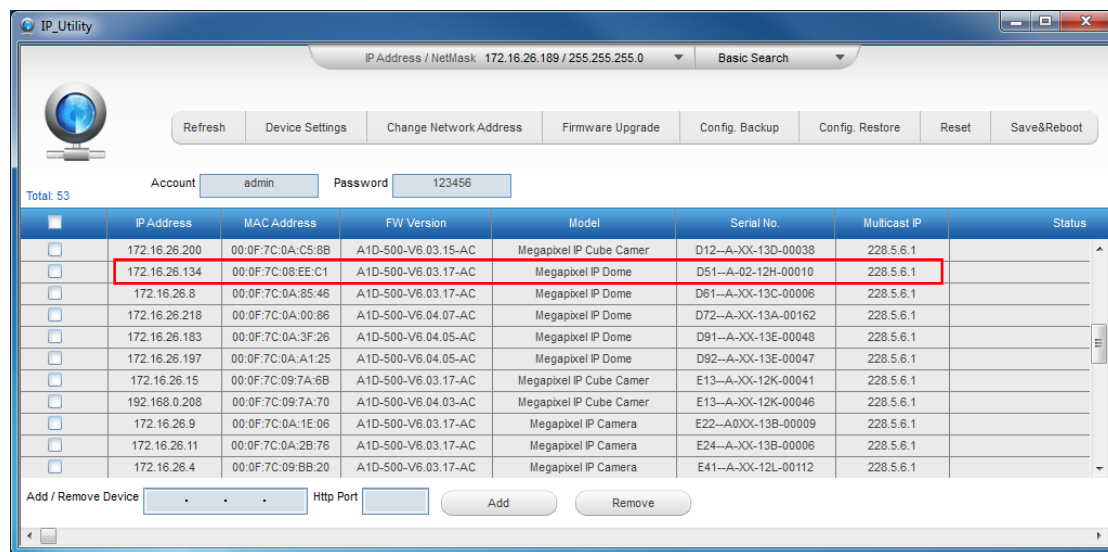


By double-clicking the mouse button on the camera model, it is possible to automatically launch the default browser of the PC with the IP address of the target camera filled in the address bar of the browser already.

If you work with our cameras regularly, then **there is even a better way to discover the cameras in the network** – by using **IP Utility**. The IP Utility is a light software tool that can not only discover the cameras, but also list lots of valuable information, such as IP and MAC addresses, serial numbers, firmware versions, etc, and allows quick configuration of multiple devices at the same time.

The IP Utility can be downloaded for free from http://www.acti.com/IP_Utility

With just one click, you can launch the IP Utility and there will be an instant report as follows:



You can quickly see the camera model in the list. Click on the IP address to automatically launch the default browser of the PC with the IP address of the target camera filled in the address bar of the browser already.

Using the Default Camera IP Address

If there is no DHCP server in the given network, the user may have to assign the IP addresses to both PC and camera manually to make sure they are in the same network segment.

When the camera is plugged into network and it does not detect any DHCP services, it will automatically assign itself a default IP:

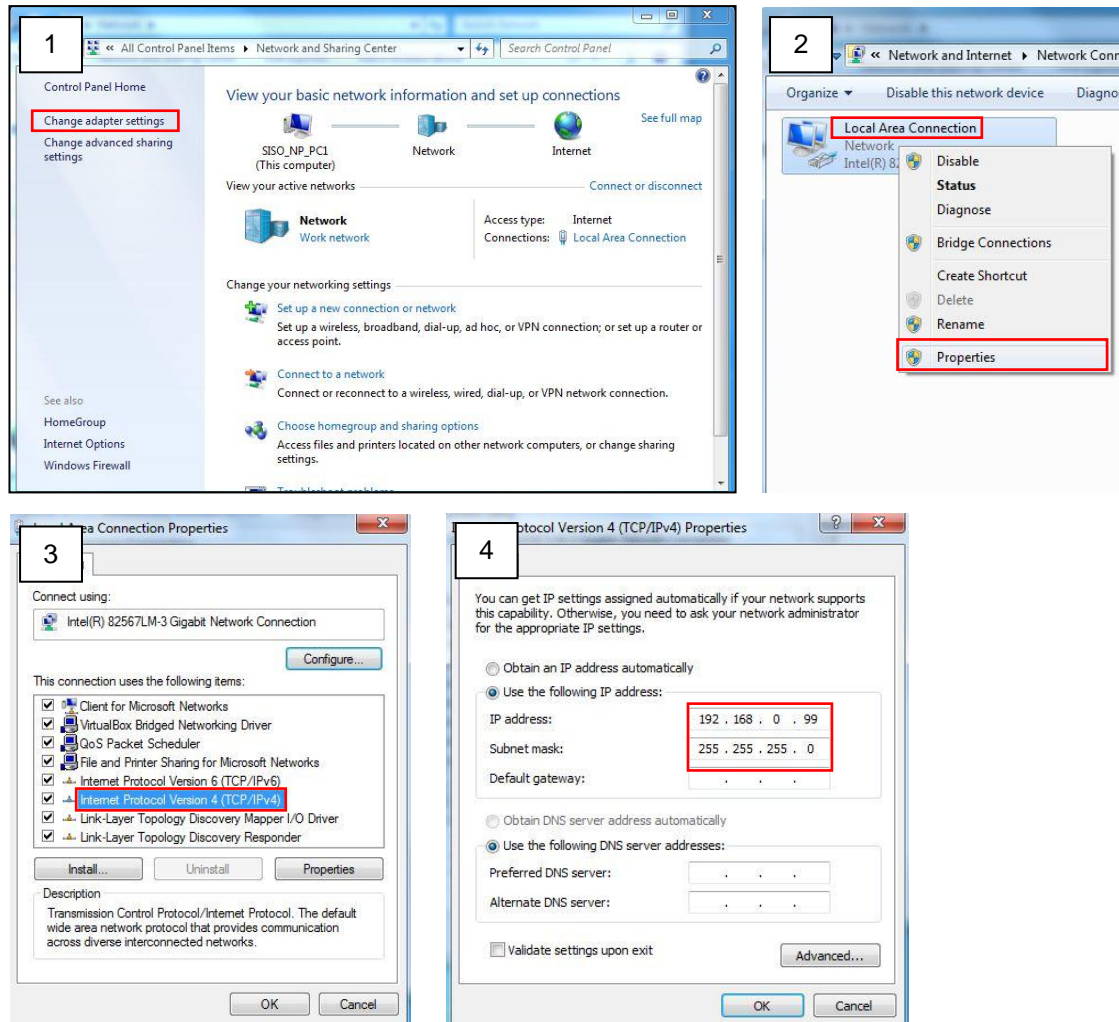
192.168.0.100

Whereas the default port number would be **80**. In order to access that camera, the IP address of the PC has to be configured to match the network segment of the camera.

Installation Guide

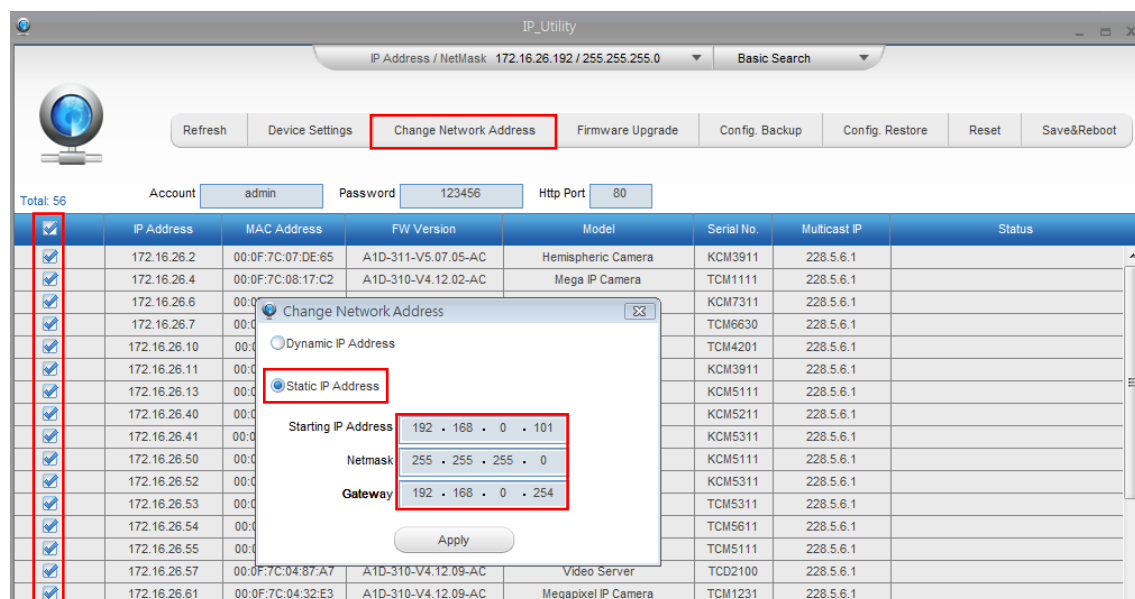
Manually adjust the IP address of the PC:

In the following example, based on Windows 7, we will configure the IP address to **192.168.0.99** and set Subnet Mask to **255.255.255.0** by using the steps below:



Manually adjust the IP addresses of multiple cameras:

If there are more than 1 camera to be used in the same local area network and there is no DHCP server to assign unique IP addresses to each of them, all of the cameras would then have the initial IP address of **192.168.0.100**, which is not a proper situation for network devices – all the IP addresses have to be different from each other. The easiest way to assign cameras the IP addresses is by using **IP Utility**:



With the procedure shown above, all the cameras will have unique IP addresses, starting from 192.168.0.101. In case there are 20 cameras selected, the last one of the cameras would have the IP 192.168.0.120.

Later, by pressing the “Refresh” button of the IP Utility, you will be able to see the list of cameras with their new IP addresses.



Please note that it is also possible to change the IP addresses manually by using the Web browser. In such case, please plug in only one camera at a time, and change its IP address by using the Web browser before plugging in the next one. This way, the Web browser will not be confused about two devices having the same IP address at the same time.

Access the Camera

Now that the camera and the PC are both having their unique IP addresses and are under the same network segment, it is possible to use the Web browser of the PC to access the camera.

You can use **any of the browsers** to access the camera, however, the full functionality is provided only for **Microsoft Internet Explorer**.

The browser functionality comparison:

Functionality	Internet Explorer	Other browsers
Live Video	Yes	Yes*
Live Video Area Resizable	Yes	No
PTZ Control	Yes	Yes
Capture the snapshot	Yes	Yes
Video overlay based configuration (Motion Detection regions, Privacy Mask regions)	Yes	No
All the other configurations	Yes	Yes

* When using non-Internet Explorer browsers, free third-party software plug-ins must be installed to the PC first to be able to get the live video feed from the camera. Check the firmware version of the camera to determine which plug-in is necessary:

Firmware Version	Required Plug-In
A1D-500-V6.04.xx-AC or older	Basic VLC Media Player (http://www.videolan.org)
A1D-500-V6.05.xx-AC or newer	QuickTime (http://www.apple.com/quicktime/download/)

The camera firmware version can be found on the **FW Version** column of the IP utility or access the **Setup** page of the Web Configurator (see page 18).

Disclaimer Notice: The camera manufacturer does not guarantee the compatibility of its cameras with VLC player or QuickTime – since these are third party softwares. The third parties have the right to modify their utility any time which might affect the compatibility. In such cases, please use Internet Explorer browser instead.

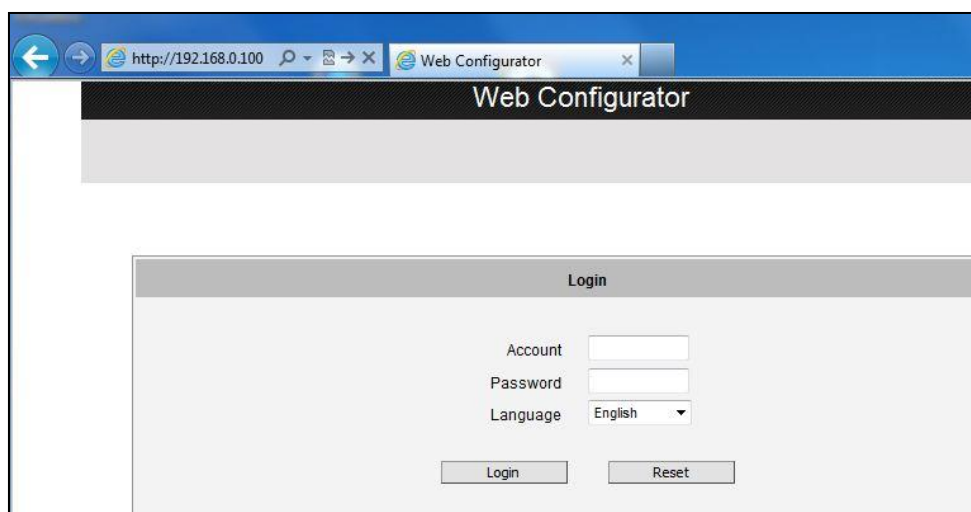
When using Internet Explorer browser, the ActiveX control for video stream management will be downloaded from the camera directly – the user just has to accept the use of such control when prompted so. No other third party utilities are required to be installed in such case.

The following examples in this manual are based on Internet Explorer browser in order to cover all functions of the camera.

Assuming that the camera's IP address is **192.168.0.100**, you can access it by opening the Web browser and typing the following address into Web browser's address bar:

http://192.168.0.100

Upon successful connection to the camera, the user interface called **Web Configurator** would appear together with the login page. The HTTP port number was not added behind the IP address since the default HTTP port of the camera is 80, which can be omitted from the address for convenience.

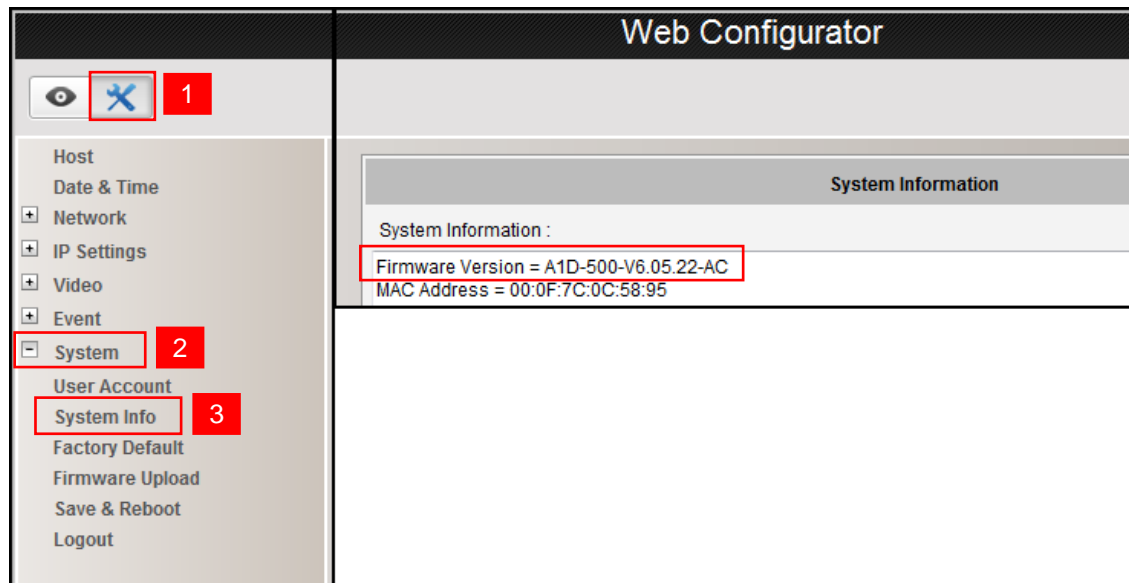


Before logging in, you need to know the factory default Account and Password of the camera.

Account: **Admin**

Password: **123456**

To check the firmware version through the Web Configurator, access the **Setup** page and click **System > System Info**.



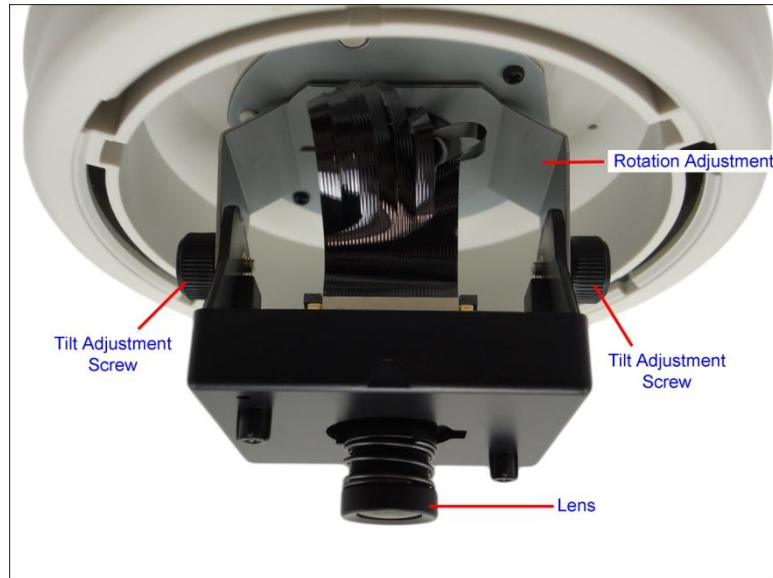
For further operations, please refer to the **Firmware User Manual** downloadable from the website (www.acti.com).

How to Adjust Focus and Viewing Angle

This section describes the procedures in adjusting the viewing angle and focus of the camera.

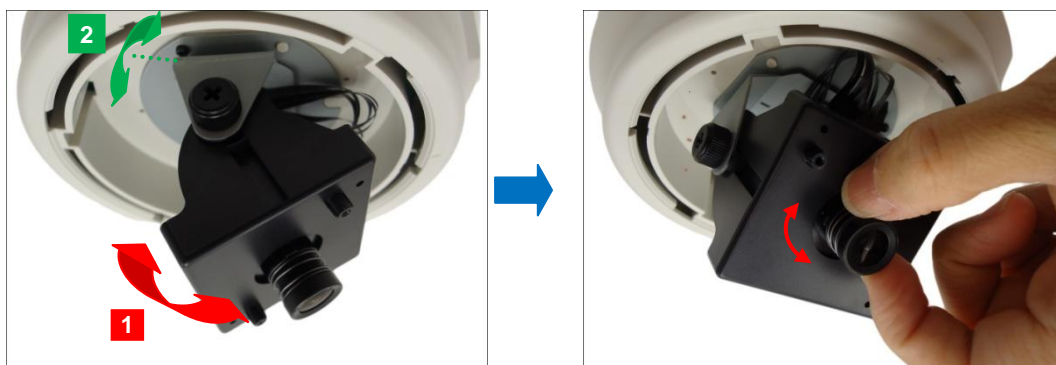
D51 / D52 / E51

Camera Parts Overview



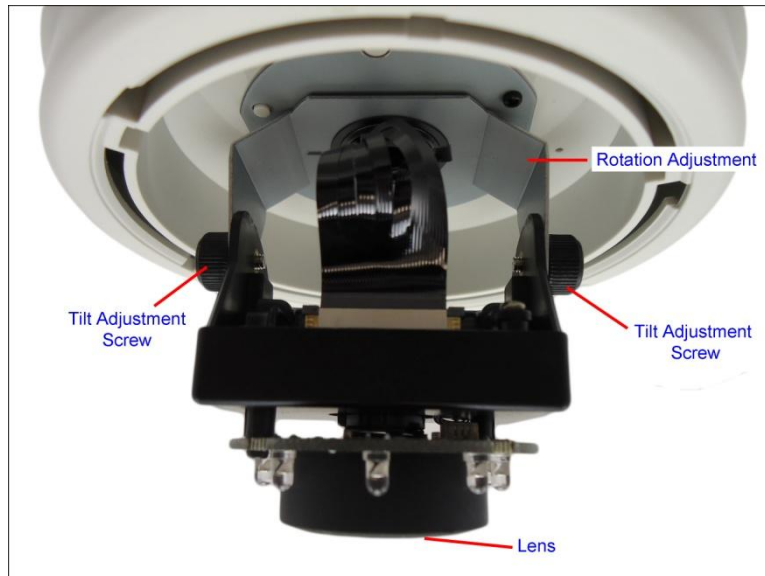
Adjustment Procedures

1. Loosen the tilt adjustment screws, adjust the tilt, and then tighten back the screws to fix the tilt position.
2. Move the rotation adjustment to rotate the viewing orientation.
3. Attach the bundled lens focus tuner unto the lens and turn left or right to adjust the focus.



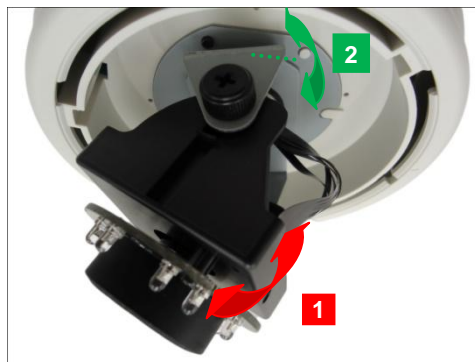
D54 / D55 / E52 / E53 / E54

Camera Parts Overview

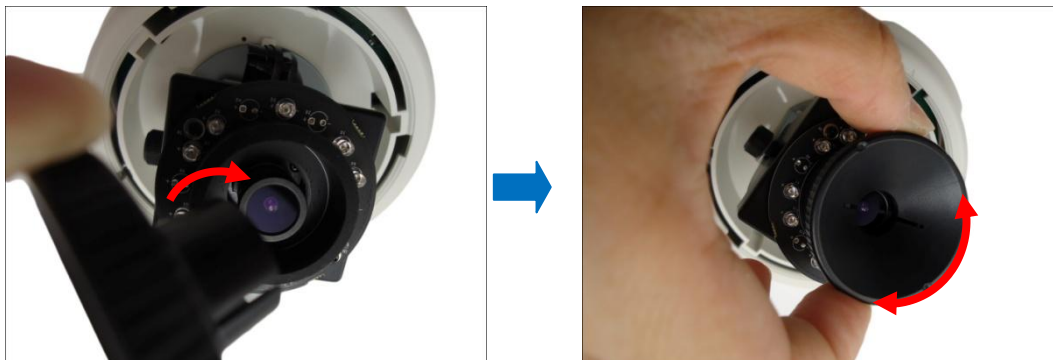


Adjustment Procedures

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2. Move the rotation adjustment to rotate the viewing orientation.



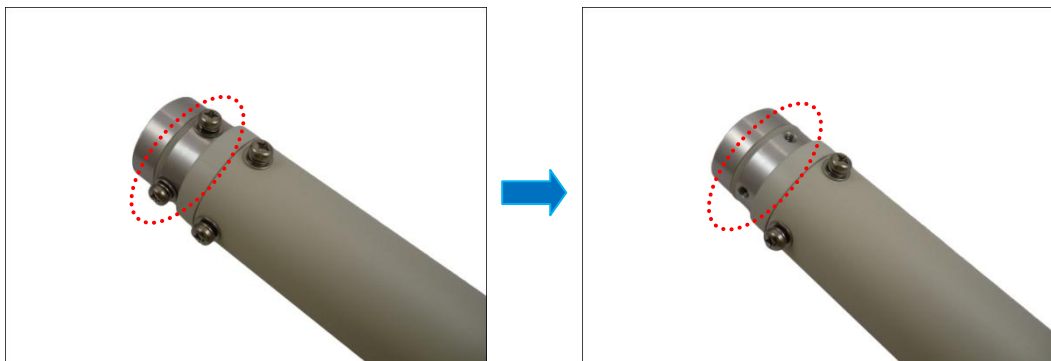
3. Attach the bundled lens focus tuner onto the lens and turn left or right to adjust the focus.



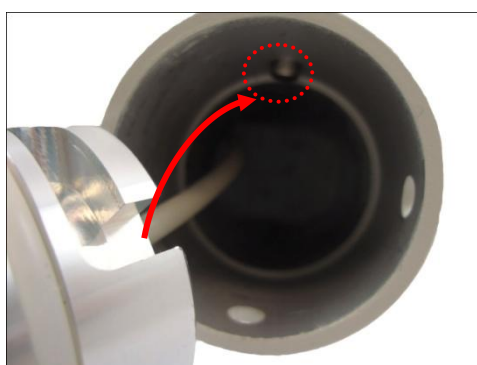
How to Install Extension Tubes

If the Straight Tube is not long enough, add one or more extension tubes (purchased separately).

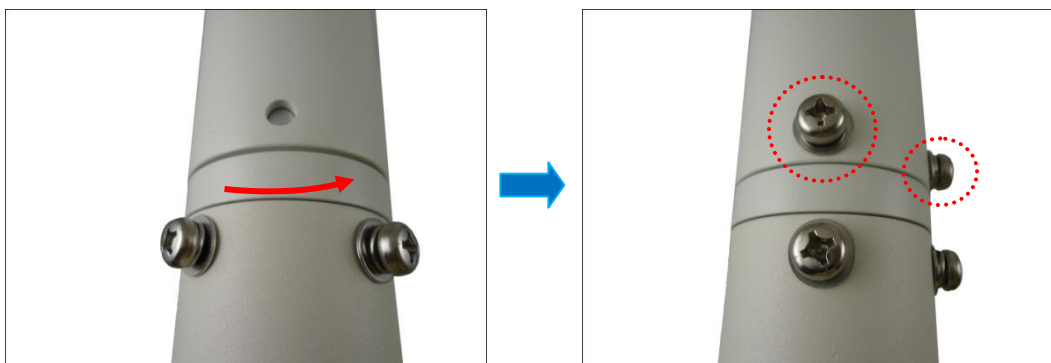
1. Remove the two (2) pre-installed screws on the extension tube.



2. Insert the cable into the extension tube.
3. Align the slot on the extension tube to the tab inside the Straight Tube and install the extension tube.



4. Twist the extension tube to align the screw holes and reattach the two (2) mounting screws removed from step 1.



Safety Information

Read these instructions

You should read all the safety and operating instructions before using this product.

Heed all warnings

You must adhere to all the warnings on the product and in the instruction manual. Failure to follow the safety instruction given may directly endanger people, cause damage to the system or to other equipment.

Trademarks

All names used in this manual are probably registered trademarks of respective companies.

Liability

Every reasonable care has been taken during the writing of this manual. Please inform your local office if you find any inaccuracies or omissions. We cannot be held responsible for any typographical or technical errors and reserve the right to make changes to the product and manuals without prior notice.

Cleaning

Disconnect this video product from the power supply before cleaning.

Attachments

Do not use attachments not recommended by the video product manufacturer as they may cause hazards.

Do not use accessories not recommended by the manufacturer

Only install this device in a dry place protected from weather

Servicing

Do not attempt to service this video product yourself. Refer all servicing to qualified service personnel.

Damage Requiring service

Disconnect this video product from the power supply immediately and refer servicing to qualified service personnel under the following conditions.

- 1) When the power-supply cord or plug is damaged
- 2) If liquid has been spilled, or objects have fallen into the video product.
- 3) If the inner parts of video product have been directly exposed to rain or water.
- 4) If the video product does not operate normally by following the operating Instructions in this manual. Adjust only those controls that are covered by the instruction manual, as an improper adjustment of other controls may result in damage, and will often require extensive work by a qualified technician to restore the video product to its normal operation.

Safety Check

Upon completion of any service or repairs to this video product, ask the service technician to perform safety checks to determine if the video product is in proper operating condition.